

PRODUCT WARRANTY

BRADFORD ROOF VALVE WARRANTY

CSR Building Products Limited ABN 55 008 631 356 t/as Bradford Ventilation warrants the Bradford Roof Valve as named above ("Product") for a period of SEVEN (7) YEARS from the date of purchase, subject to the terms and conditions set out below.

In the event of a failure or defect in respect of material or manufacture of any part of the Product during the warranty period, Bradford Ventilation will at its option replace or repair the faulty part ("Warranty"). This Warranty is in addition to other rights and remedies of the consumer under a law in relation to the goods or services to which the Warranty relates.

This Warranty is subject to the following terms and conditions:

- 1. For the purposes of this Warranty, evidence of faulty material or manufacture is limited to a fault:
 - a. which allows rain to enter the roof space and/or
 - b. which affects the physical integrity of the Product in a manner which negatively impacts on the performance of the Product.
- 2. This Warranty will immediately terminate and cease to apply if the Product:
 - a. is handled, installed or used other than in compliance with the current version (as at the purchase date) of Bradford Ventilation "Installation Instructions" for the Product;
 - b. is exposed to conditions which would normally be adverse or harmful to ASA polymer, including but not limited to:
 - (i) damage caused by foreign objects, projectiles or debris (including hail or storm-related debris);
 - (ii) prolonged exposure to a highly salty environment;
 - (iii) modification without the authorisation of Bradford Ventilation;
 - (iv) any usage other than for the sole purpose of adding a source of ventilation to a residential or commercial building, including offices, churches, school buildings and garages, UNLESS approved in writing by Bradford Ventilation; and/or
 - (v) any chemical agents, corrosive fumes and vapours, UNLESS the application and exposure has been approved in writing by Bradford Ventilation.
- 3. This Warranty will only apply to the original installation of the relevant Product (and is subject to presentation of the relevant product receipt), and will immediately terminate upon the removal from the initial installation of such Product. This Warranty does not cover the cost of removal of faulty Products or installation of repaired or replacement Products.
- 4. In circumstances where damage due to natural weathering, including discolouration of the dome, is identified during the term of this Warranty, Bradford Ventilation liability under this Warranty is limited to the supply to the owner of the affected portion(s) of the Product and instructions for installation. In these circumstances, the owner will be responsible for replacement of the affected portion(s).

The following statement is provided where the Product is supplied to a buyer who is a "consumer" under the Australian Consumer Law: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Other than as expressly set out in this warranty, and the warranties that can not be excluded under The Australian Consumer Law (Schedule 2 of the Competition and Consumer Act 2010 (Cth)) (and any other law), Bradford Ventilation excludes all other warranties and guarantees with regard to the Product, including all implied warranties and guarantees.

To the extent it is able to do so, Bradford Ventilation excludes all liability for loss and damage (including consequential loss) where the Product is a good other than of a kind ordinarily acquired for personal, domestic or household consumption. To make a claim under this Warranty, you must contact Bradford Ventilation on any of the contact details below. All expense of claiming the Warranty will be borne by the consumer making the claim.

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