

ECOFAN[®] UNDERFLOOR VENTILATOR WARRANTY

CSR Building Products Limited (ABN 55 008 631 356) t/a Bradford Ventilation ("Bradford Ventilation") warrants the EcoFan product (the "Product") for the period of two (2) years (for the body of the Product) and ONE YEAR (for the Power Pack) from date of purchase, subject to the terms and conditions set out below.

In the event of any failure or defect in respect of material or manufacture of any part of the Product during the respective warranty periods, Bradford Ventilation will at its option replace or repair the faulty part ("Warranty").

This Warranty is in addition to other rights and remedies of the consumer under a law in relation to the goods or services to which the Warranty relates.

This Warranty is subject to the following terms and conditions:

1. The Warranty does not cover defects to the Product caused or contributed to by:
 - (a) storm;
 - (b) faulty installation (ie not in accordance with manufacturer instructions);
 - (c) usage outside the purpose of ventilating the sub floor of a residential building;
 - (d) damage caused by water, rodents or mechanical means; or
 - (e) movement in house structure however so caused.
2. This Warranty does not apply where the Product has been used in any manner not in accordance with the manufacturer's instructions, and Bradford Ventilation will need to be satisfied that any defect in its Product is attributable to material or manufacture defect (and not another cause) before this Warranty applies.
3. This warranty will only apply to the original purchaser of the Product and in respect of the initial installation of the Product.
4. The purchase receipt must be provided to Bradford Ventilation to make a Warranty claim.
5. In circumstances where a motor fault is identified during the relevant term of this Warranty, Edmonds liability under this Warranty is limited to the supply to the owner of a replacement motor and fan blade combination housing and instructions for installation. In these circumstances, the owner will be responsible for replacement of the motor.
6. In circumstances where the speed controller or power pack are identified as being faulty during the relevant term of Warranty, Edmonds liability under this Warranty is limited to the supply of a replacement speed controller or power pack for installation. In these circumstances, the owner will be responsible for the physical replacement of the part.

The following statement is provided where the Product is supplied to a buyer who is a "consumer" under the Australian Consumer Law: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Other than as expressly set out in this Warranty, and the warranties that can not be excluded under The Australian Consumer Law (Schedule 2 of the Competition and Consumer Act 2010 (Cth)) (and any other law), Bradford Ventilation excludes all other warranties and guarantees with regard to the Product, including all implied warranties and guarantees. To the extent it is able to do so, Bradford Ventilation excludes all liability for loss and damage (including consequential loss) where the Product is a good other than of a kind ordinarily acquired for personal, domestic or household consumption.

Notification of a Warranty claim must be made to Bradford Ventilation prior to any return of the Product. To make a claim under this Warranty, you must contact CSR on any of the contact details below. All expense of claiming the Warranty will be borne by the consumer making the claim.